

SUBPROCESSOR DISCLOSURE

AI Uniti Pty Ltd · ABN 36 694 238 821 · ACN 694 238 821

v2.1 · Effective 27 August 2026 · Supersedes v2.0 dated 23 May 2026

What changed in v2.1

Reality Defender, Inc. is added as a default-deployment Sub-processor in section 3, following the subscription resale agreement entered into in July 2026. A note on cross-border transfer of media submitted for deepfake detection is added at section 3.1. Section 6 is clarified to state that an objection must be raised within the 30-day notice period, that termination carries a pro-rata refund of prepaid Fees, and that the right applies only to Sub-processors added after signature. All other content is unchanged from v2.0.

Document	Subprocessor Disclosure
Version	v2.1 (Final)
Effective date	27 August 2026
Supersedes	v2.0 dated 23 May 2026
Change notification window	30 days before any new or replacement Sub-processor takes effect
Subscribe to notifications	subprocessor-notice@aiuniti.com

1. Purpose and scope

This Subprocessor Disclosure lists the third parties (Sub-processors) that AI Uniti Pty Ltd (ACN 694 238 821) engages to process Personal Data on its behalf in connection with the Services. It is incorporated by reference into the Data Processing Agreement (DPA) and the End User Licence Agreement (EULA).

2. Hosting and deployment model

AI Uniti operates a customer-selectable hosting model. This affects which Sub-processors apply to a given customer.

- Default cloud deployment: hosted in Amazon Web Services Asia Pacific (Sydney) (ap-southeast-2). The default-deployment Sub-processors in section 3 apply.
- Alternative cloud region: by Order Form or written variation, AI Uniti may deploy in an alternative AWS region (such as ap-southeast-4 Melbourne, eu-west-2 London, us-east-1 Northern Virginia) where the customer requires it. The Sub-processor remains AWS; only the region of processing changes.
- Alternative cloud provider: where supported by AI Uniti from time to time. The applicable cloud Sub-processor is substituted accordingly. Customers are notified of the specific provider in the Order Form.
- Customer-managed on-premises deployment: where the customer hosts the Services on its own infrastructure under a separate self-hosted licence. In this model, AWS is not a Sub-processor for the hosting layer; the customer is responsible for the security of the underlying infrastructure. AI Uniti remains responsible for the application layer.

3. Default-deployment Sub-processors (production)

The following Sub-processors process Personal Data for customers deployed in the default cloud configuration (AWS Sydney).

Sub-processor	Service provided	Processing location	Data categories	Replaces under alt deployment?
Amazon Web Services, Inc.	Cloud infrastructure (compute, storage, database, networking, KMS)	AWS ap-southeast-2 (Sydney), Australia (default)	All categories of Customer Personal Data processed by the Services	Yes, replaced by alternative region or provider on customer request

Sub-processor	Service provided	Processing location	Data categories	Replaces under alt deployment?
Reality Defender, Inc.	Deepfake detection scanning of media submitted through Pulse Check and Signal	United States	Media submitted by the Customer for scanning, being images, video, audio and text files, and any Personal Data contained in that media	No. Reality Defender is the detection provider in all deployment models, including customer-managed on-premises
Anthropic, PBC	Large language model API used for natural-language summarisation in Pulse Check and Signal narrative summaries	United States, under Anthropic's published data protection terms	Public platform-sourced text content submitted for summarisation; no per-account scores; no sensitive personal characteristics	Yes, replaceable with an alternative LLM provider or a customer-supplied model endpoint
Cloudflare, Inc.	Content delivery network, DDoS protection, WAF for aiuniti.com and product domains	Global edge network; primary processing in Australia and United States	IP addresses (truncated), HTTP request metadata	Optional, replaceable on customer request

3.1 Cross-border transfer of media submitted for detection

Media submitted for deepfake detection is transmitted to Reality Defender, Inc. in the United States. For customers in the European Economic Area, the United Kingdom and Switzerland, this transfer is made under the applicable standard contractual clauses referenced in the Data Processing Agreement.

Customer-managed on-premises deployments should note that deepfake detection is performed by an external API call. Reality Defender remains a Sub-processor for that function even where the hosting layer is customer-managed and AWS does not apply.

4. Corporate operations Sub-processors

The following Sub-processors process Personal Data in connection with AI Uniti's corporate operations (sales, marketing, support, billing). These apply regardless of hosting model.

Sub-processor	Service provided	Processing location	Data categories
Stripe Payments Australia Pty Ltd	Payment processing and subscription billing	Australia, United States	Customer name, business contact details, payment instrument metadata (no full card numbers retained by AI Uniti)
HubSpot, Inc.	Customer relationship management, marketing automation, sales pipeline	United States, European Union (per HubSpot regional settings)	Business contact details, communication content, opportunity records
Instantly.ai	Outbound email infrastructure and deliverability warm-up for sales outreach	United States	Business contact details, email metadata
Google Workspace (Google LLC)	Business email, calendar, document storage for AI Uniti personnel	Global Google infrastructure	Internal communications and documents; incidental customer contact information

Sub-processor	Service provided	Processing location	Data categories
Vanta, Inc.	Compliance automation and evidence collection for SOC 2 programme	United States	Personnel records, system configuration metadata (no Customer Personal Data)
Atlassian Pty Ltd	Engineering and support workflow tools (Jira, Confluence)	Australia, United States	Support ticket content, engineering tickets; incidental customer references
Slack Technologies, LLC	Internal team messaging	United States	Internal communications; incidental customer references

5. Audit and compliance Sub-processors

Engaged for specific assurance activities. These parties receive only the data necessary for the engagement, under written confidentiality.

Sub-processor	Service provided	Processing location	Data categories
External SOC 2 auditor (to be named on engagement)	Independent audit of SOC 2 controls	Australia or United States	System metadata, control evidence (no Customer Personal Data in the normal course)
External penetration-testing provider (appointed annually)	Application and infrastructure security testing	Australia	Test-environment data only; production data segregated

6. Notification of changes

AI Uniti will notify customers of any addition or replacement of a Sub-processor that processes Customer Personal Data at least 30 days before the change takes effect. Notification is by email to addresses subscribed at subprocessor-notice@aiuniti.com, and by an updated version of this disclosure published on aiuniti.com.

Where a customer reasonably objects to a new or replacement Sub-processor on data protection grounds, and raises that objection in writing within the 30-day notice period, AI Uniti will work with the customer in good faith to identify an alternative. If no alternative is found within a further 30 days, the customer may terminate the affected Order Form in respect of the affected Services, and AI Uniti will refund prepaid Fees for those Services on a pro-rata basis calculated from the effective date of termination, in accordance with section 10 of the DPA v2.1.

This right applies to Sub-processors added after the customer signs. Sub-processors listed in this disclosure at the date of signature are authorised by the customer on signature, in accordance with section 10 of the DPA v2.1.

7. Sub-processor security and contracting

AI Uniti conducts due diligence on each Sub-processor before engagement, assessing security posture, data protection commitments and applicable certifications. Every Sub-processor is engaged under written terms that impose obligations no less protective than those in the DPA in respect of Customer Personal Data.

8. Updates and version history

Version	Date	Summary
v2.1	27 August 2026	Reality Defender, Inc. added as a default-deployment Sub-processor. Cross-border transfer note added at section 3.1. Section 6 objection window and refund consequence clarified, aligned with DPA v2.1.

Version	Date	Summary
v2.0	23 May 2026	Full disclosure with named Sub-processors and processing locations. Hosting-model framing added. Replaced categories-only v1.x.
v1.x	Prior	Categories only. Superseded.

End of Subprocessor Disclosure v2.1. Effective 27 August 2026.